November 21st, 2013

URGENT MEDICAL DEVICE RECALL
FreeStyle® Lite Blood Glucose Test Strips
(Product Number 70984.70, Lot numbers 1366540 and 1366621)

Dear Valued Customer,

Recently, it has come to our attention that certain lots of FreeStyle Lite® Blood Glucose Test Strips may give out-of-range control solution results and produce erroneously low blood glucose results when used with the FreeStyle® Papillon Mini Blood Glucose Meter. Erroneously low results that are not recognized may pose significant risks to your health.

This URGENT MEDICAL DEVICE RECALL is being conducted after consultation with the Therapeutic Goods Administration (TGA).

Please Note: If you are using the FreeStyle Lite Blood Glucose Monitoring System, the FreeStyle InsuLinx Blood Glucose Monitoring System or the FreeStyle Freedom Lite Blood Glucose Monitoring System, your blood glucose test results ARE NOT affected and you do not need to read any further.

If you do use the FreeStyle® Papillon Mini Blood Glucose Meter, pictured below, your blood glucose test results may be affected and you should continue reading.

FreeStyle® Papillon Mini Blood Glucose Meters

The FreeStyle® Lite Blood Glucose Test Strips lots listed below may give out of range control solution results and produce erroneously low blood glucose results when used with FreeStyle® Papillon Mini Blood Glucose Meter.

The affected FreeStyle® Lite Blood Glucose Test Strips lots are found in the table below:

<table>
<thead>
<tr>
<th>Lot Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>1366540</td>
</tr>
<tr>
<td>1366621</td>
</tr>
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</table>

A test strip insert is included with every carton of test strips, and provides very important product information. Please read your test strip insert carefully to ensure that you are using the correct Blood Glucose Monitoring System for your test strip type.

If you have affected product, we recommend you take the following steps:

1. Call Abbott Diabetes Care Customer Service immediately at 1800 801 478 for a replacement of the affected test strips. When you call, Abbott will send you unaffected FreeStyle® Lite Blood Glucose Test Strips at no charge.

2. While waiting for your replacement strips to arrive, either use an alternate method to measure your blood glucose (such as test strips from an unaffected lot number or a different blood glucose monitoring system). This issue only
affects the lot numbers which are detailed in the table above when used with the FreeStyle® Papillon Mini Blood Glucose Meter.

If the only test strips available to you are from affected lots, do not stop testing your blood glucose. However, if any reading from a strip appears lower than you would expect or does not seem to match the way you are feeling, you should contact your health care provider. Pay special attention to signs and symptoms of high blood sugar (hyperglycemia).

**Symptoms of high blood sugar may include:** Excessive thirst, excessive urination, blurred vision, weakness, nausea, vomiting, and abdominal pain. If you are experiencing any of these symptoms or are not feeling well, contact your health care professional immediately.

3. Please dispose of the test strips in accordance with your local and state disposal regulations.

If the lot number of the test strips you are using is NOT in the table on this letter, you may continue to test your blood glucose as directed by your health care provider with your FreeStyle® Lite Blood Glucose Test Strips. There are no other Abbott Diabetes Care products impacted by this issue.

We recognize the importance of blood glucose testing and are committed to responding quickly to customers' requests for replacement test strips.

We want to assure you that our first priority is you, our customer. We sincerely regret any inconvenience this situation may cause. We thank you for your continued support of the FreeStyle Blood Glucose Monitoring Systems and Abbott Diabetes Care. If you have any further questions, please call Abbott Diabetes Care Customer Service at 1800 801 478.

Sincerely,

Peter Chalikias  
Regional Director - ANZ  
Abbott Diabetes Care